Think about any interactions you have had recently, or a specific conversation that you would like to reflect on, and then rate yourself on how often you demonstrated the coaching skills and personal qualities listed below.

As you go through your ratings, make a note of some examples of when you have used a particular skill successfully and if there are any areas of your life where you think you could use it more.

	Never	Rarely	Sometimes	Often	Always
I am approachable and take the time to build rapport with others					
I am honest with people and act with integrity					
I uphold confidentiality and handle other people's disclosures with care and sensitivity					
I am open-minded and able to refrain from passing judgement on others					
I am fully present in conversations and limit distractions so that I can focus on the person in front of me					
I aim to understand others better and acknowledge and validate the thoughts and feelings that they have about their situation					

Never Rarely Sometimes Often Always I am able to put my own opinions, experiences, and thoughts to one side when someone is talking to me I listen attentively when someone is speaking and I am able to summarise the main points that they have made As well as listening to what is said, I notice how it is said (for example, through the person's body language and other verbal or nonverbal cues) I rarely interrupt others and give people ample space to finish speaking before I reply I approach conversations with curiosity and am interested in finding out other people's viewpoints and experiences My questions are often open and exploratory (i.e. beginning with what, who, how, where and when) I believe that all people have the ability to develop, achieve and grow I am a source of support and encouragement for others

Never Rarely Sometimes Often Always I talk to people about their plans for the future and take an interest in their goals I listen out for and affirm the strengths in others I give people space to explore their concerns and help them to come up with new ways of thinking about their situations I focus on what is within a person's control and help them to identify and consider their options I ask questions that encourage people to reflect upon their actions and learn from their experiences I provide feedback in a constructive manner and in a way that facilitates the person's learning and development I trust that people are resourceful and can come to their own answers I encourage people to think of their own solutions and only provide advice when necessary I offer my observations or suggestions lightly and am not attached to them

Which of the above skills are you strongest at?				
What skills do you think you need to develop further?				
What steps are you going to take to improve your coaching skills?				
1.				
2.				
3.				